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**Evolution and Implementation of Quality Assurance Systems: From
Standards to Global Practices**

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ABSTRACT:

The development of quality assurance systems has been pivotal in ensuring the consistency, reliability, and performance of products and services. This article explores the historical journey of quality assurance, beginning with the establishment of national standards and the introduction of the British Standards Institution's Kite Mark. It examines the transition from inspection-based quality control to comprehensive management-oriented systems, with a focus on the evolution of British Standard 5750 (BS 5750) and its alignment with international frameworks such as ISO 9000. Key elements of quality assurance, including the quality manual, standard operating procedures (SOPs), training, and auditing, are discussed in detail. The significance of quality assurance in fostering consumer confidence, meeting regulatory requirements, and enhancing organizational efficiency is emphasized. The article concludes with an analysis of the challenges and future prospects of quality assurance systems in a dynamic global environment.

Keywords- Quality Assurance Systems, British Standard 5750, ISO 9000 Framework, Standard Operating Procedures

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